

Fix the '500 error' in Prestashop after fresh install

When you install Prestashop, and follow the instructions, it's possible that you run into a '500 error' when you want to access the back-end.

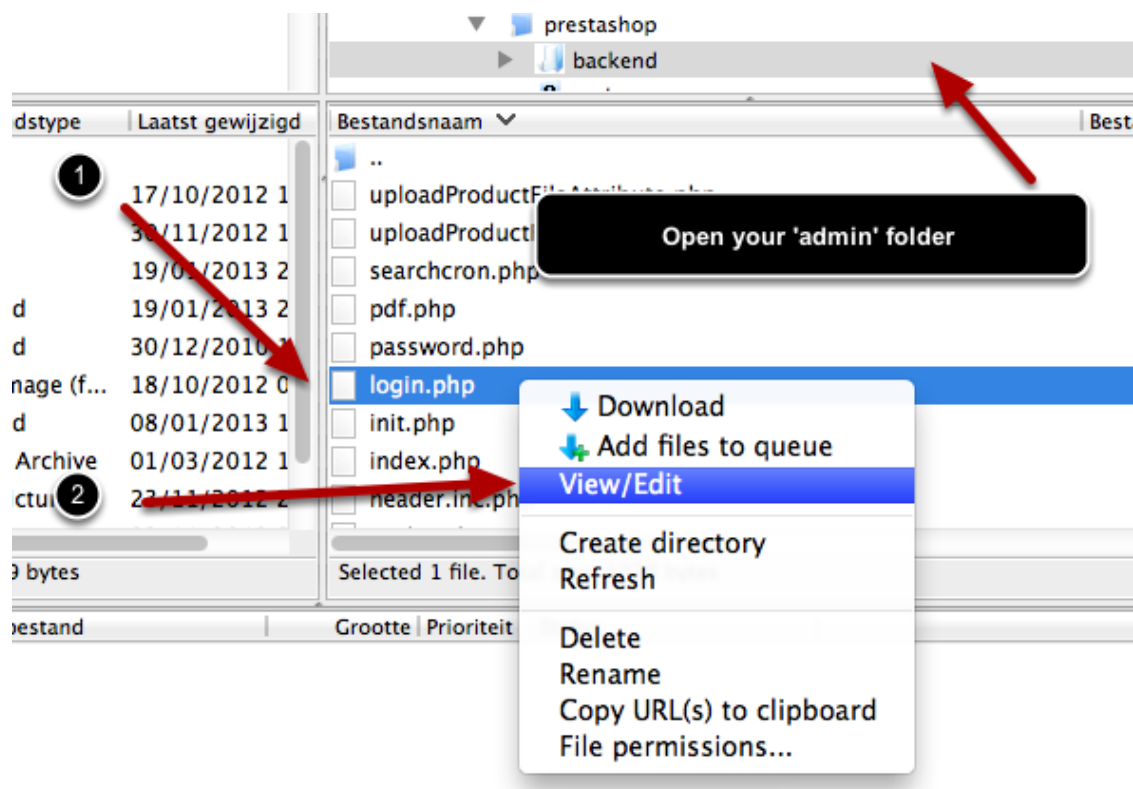
When I ran into this problem, I searched for a fix. Here's a real simple solution that worked for me.

This tutorial assumes that you:

- Removed the /install folder
- Renamed the /admin folder to something else. In this tutorial, let's pretend we renamed it to /backend.

All you need now, is a FTP Client and a Text editor.

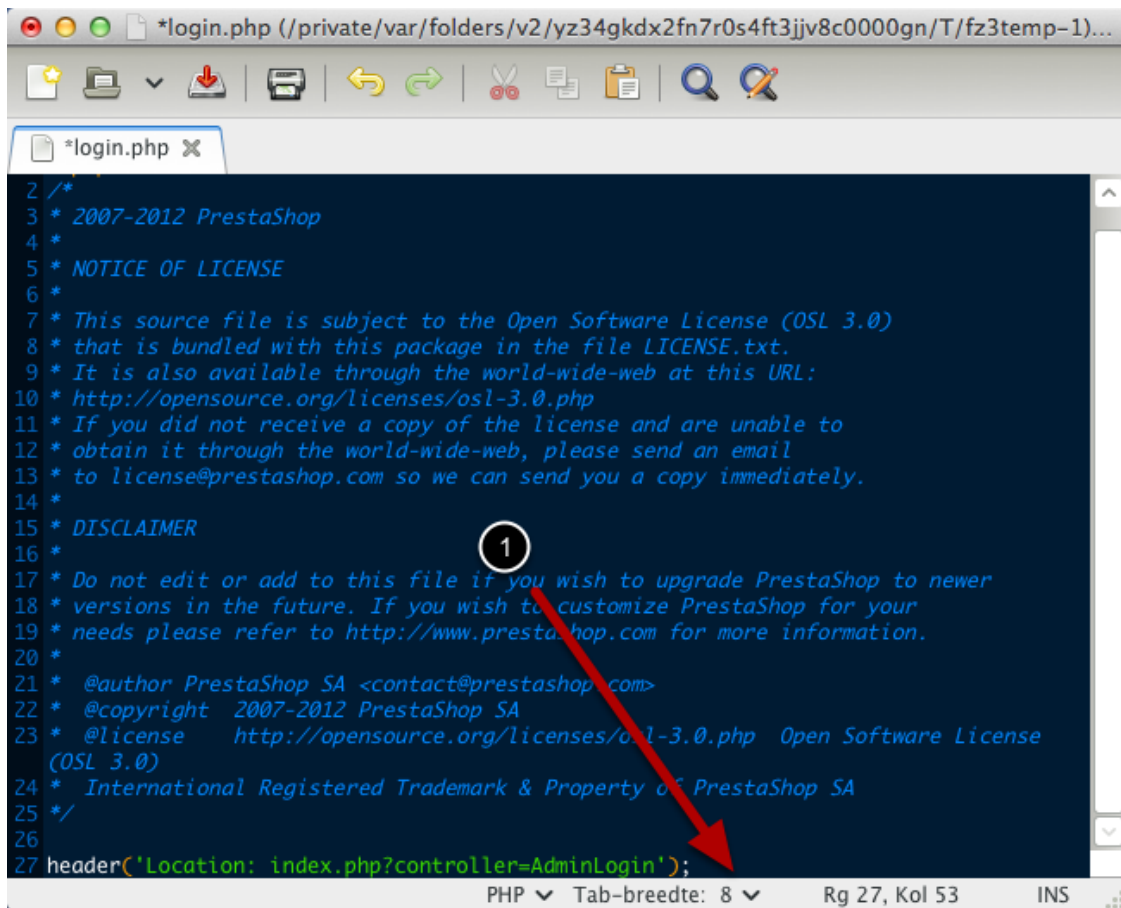
Open your site in your FTP client



Open your website in your FTP client, and go to the former 'admin' folder.

1. Find the following file: login.php
2. Right click the file, and choose "Edit"

Edit the file in your editor (Not really)



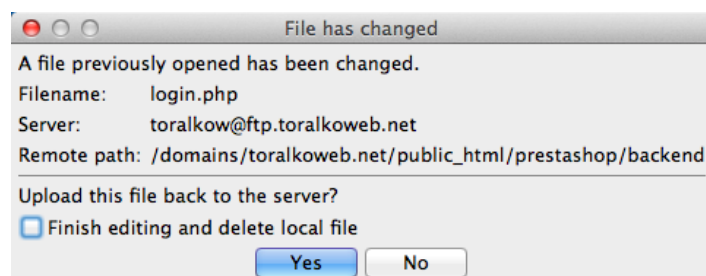
```
2 /*
3 * 2007-2012 PrestaShop
4 *
5 * NOTICE OF LICENSE
6 *
7 * This source file is subject to the Open Software License (OSL 3.0)
8 * that is bundled with this package in the file LICENSE.txt.
9 * It is also available through the world-wide-web at this URL:
10 * http://opensource.org/licenses/osl-3.0.php
11 * If you did not receive a copy of the license and are unable to
12 * obtain it through the world-wide-web, please send an email
13 * to license@prestashop.com so we can send you a copy immediately.
14 *
15 * DISCLAIMER
16 *
17 * Do not edit or add to this file if you wish to upgrade PrestaShop to newer
18 * versions in the future. If you wish to customize PrestaShop for your
19 * needs please refer to http://www.prestashop.com for more information.
20 *
21 * @author PrestaShop SA <contact@prestashop.com>
22 * @copyright 2007-2012 PrestaShop SA
23 * @license http://opensource.org/licenses/osl-3.0.php Open Software License
24 * International Registered Trademark & Property of PrestaShop SA
25 */
26
27 header('Location: index.php?controller=AdminLogin');
```

The file will be opened in your default editor (in my case, Gedit). Now, to edit the file.

To "Fix" the problem, do the following:

1. Click anywhere in the file (I suggest the end)
2. Hit the spacebar, but immediately delete that extra space.
3. Save the file.

Upload the 'Changed' file



Filezilla (or your FTP client) will ask if you want to re-upload the file. Click yes, and the file will be uploaded.

Now, try logging in at your back-end again. There's a big chance that it'll work now!